

Expression of Interest Lived Experience Advisory Program (LEAP)

PRIVATE AND CONFIDENTIAL

The voices of lived experience are central to everything we do.

People with lived experience of homelessness have valuable knowledge, insights and expertise. You are the experts in talking about the individual and collective impacts of policies and systems. Putting a 'face' to homelessness and showing that it is not a lifestyle choice or a personality flaw, is crucial to ending the stigma that makes homelessness tolerable.

Our Lived Experience Participation Strategy looks to partner with clients and provide opportunities for you to contribute your lived expertise and share your story.

Examples of the types of engagements you may select to participate in, organised by our four key pathways, include:

Amplifying Voices	Walking with clients	Planning for Impact	Providing pathways
Speaking engagements - Q&A panels, media opportunities, staff inductions, educational training sessions	Client reference groups – input to groups that you may identify with, such as First Nations, LGBTI+, Family Violence, Older People	Research interviews and submissions to Parliamentary Inquiries	Helping your peers who are new to services or accommodation
Sharing your story for campaigns and fundraising, advocacy, reports, audio-visual projects	Focus groups – giving feedback and sharing your opinion and ideas about documents, services or practices	Having a say in our Business Planning	Doing phone surveys to ask clients about the services they receive

We remunerate people for their time and expertise, according to Launch Housing policy. This will be explained once you are accepted as a Lived Experience Advisor.

Diversity and inclusion

We recognise that Aboriginal and Torres Strait Islander peoples were the first to live here. We celebrate the first peoples, their cultures, languages, connections to country and heritage. We also recognise that First Nations people experience higher rates of homelessness than other groups in the community, which is connected to the history of dispossession from country and culture.

Further, we recognise that people are diverse and that everyone has unique life experiences. We value the contribution that this diversity can bring to our organisation. Lived Experience Advisors are broadly representative of the people we serve, and may include young people, LGBTI+ and gender diverse people, parents, people experiencing mental health or alcohol and other drug issues, people who have had contact with the justice system, culturally and linguistically diverse people, older people, and people who have experienced family violence.

How do I become a Lived Experience Advisor?

The first step is to fill out this form. If you need help, your case worker can assist you, or you can reach out to the Lived Experience Coordinator (details below). It's important for you to tell us how you identify with the Diversity and Inclusion statement, and a little about your background and what expertise you might bring. For example, having had experience with AOD or mental health services, or having received out of home care or experienced rough sleeping – these are all strengths that help us decide which engagements you might be suitable for.

This form is private and confidential, and will be stored securely. If you would prefer not to write about your background, please contact the Lived Experience Coordinator for a phone discussion instead.

What interests you in the Lived Experience Advisory Program? What might you bring?

Are there particular types of engagements listed on page 1 that you are especially keen on, or have experience with?